



What to do if you are worried about your A Level results?

We understand that this has been a stressful and difficult time for A Level students and we want to support you in your next steps. All students should read the Ofqual Student Guide <https://bit.ly/3kDdhgH> This official document sets out how your grades were awarded and also your options if you are worried.

If you need advice and guidance about your progression options there are members of staff available in the college building on Thursday morning. Alternatively, you can call 01912721001 to arrange for a telephone conversation with a member of staff.

For the vast majority of students, sitting an A Level exam in the Autumn series will not be in your best interests. If you wish to do so, you need to read the Ofqual Student Guide and speak to a member of staff for advice and guidance. If you still wish to be entered for the autumn exam series you should complete FORM A: Request for Autumn Exam Series Entry and send it to nsfcoffice@newcastlesfc.ac.uk by 6pm on Thursday 27th August at the latest. Exams statement of entries will be sent out by 11th September.

Your centre assessed grades

Teachers are not able to provide this information to you directly. You should first read the Ofqual Student Guide. It recommends to 'Remember that your final grade is the grade that counts'. However in the interests of transparency we will share your Centre Assessed Grade with you by email after 10am on Thursday 13th August. It is important to recognise that this is only the grade that we submitted to the exam board before standardisation and will not appear on your exam certificate. However it may be useful for you to know, for example if you are speaking to a university about your offer or a clearing place.

If you do not receive the email by 3:15 on Thursday 13th August or need to know your rank order you should complete FORM B: Request for Information on Centre Assessed Grade and send it to nsfcoffice@newcastlesfc.ac.uk by 6pm on Thursday 27th August at the latest. We will provide this information to you within 2 days, wherever possible.

If you think there is an error, mistake or problem with your A Level results

You should first read the Ofqual Student Guide. This guidance from the exams regulator sets out your options if you think there has been a problem with your A Level results. It states that you can only appeal if you think that one or more of the following has occurred:

- the college made an administrative mistake when it submitted my grade/rank order
- the exam board made an administrative mistake when it calculated my grade
- I'm entitled to reasonable adjustments due to my disability, and I don't think this was taken into account when determining my centre assessment grade
- my result, or someone else's, has been affected by wrongdoing such as discrimination or bias

PLEASE NOTE – Ofqual guidance does not allow an appeal against the judgement of the college in giving your centre assessed grade (see page 8 of the student guide).

If you think you have grounds to appeal your grade then you need to complete FORM C: Request for Exam Appeal and send it to nsfcoffice@newcastlesfc.ac.uk by 6pm on Thursday 27th August at the latest.

You will receive an email outcome from the college within 7 days explaining whether the college will submit an appeal to the exam board on your behalf.

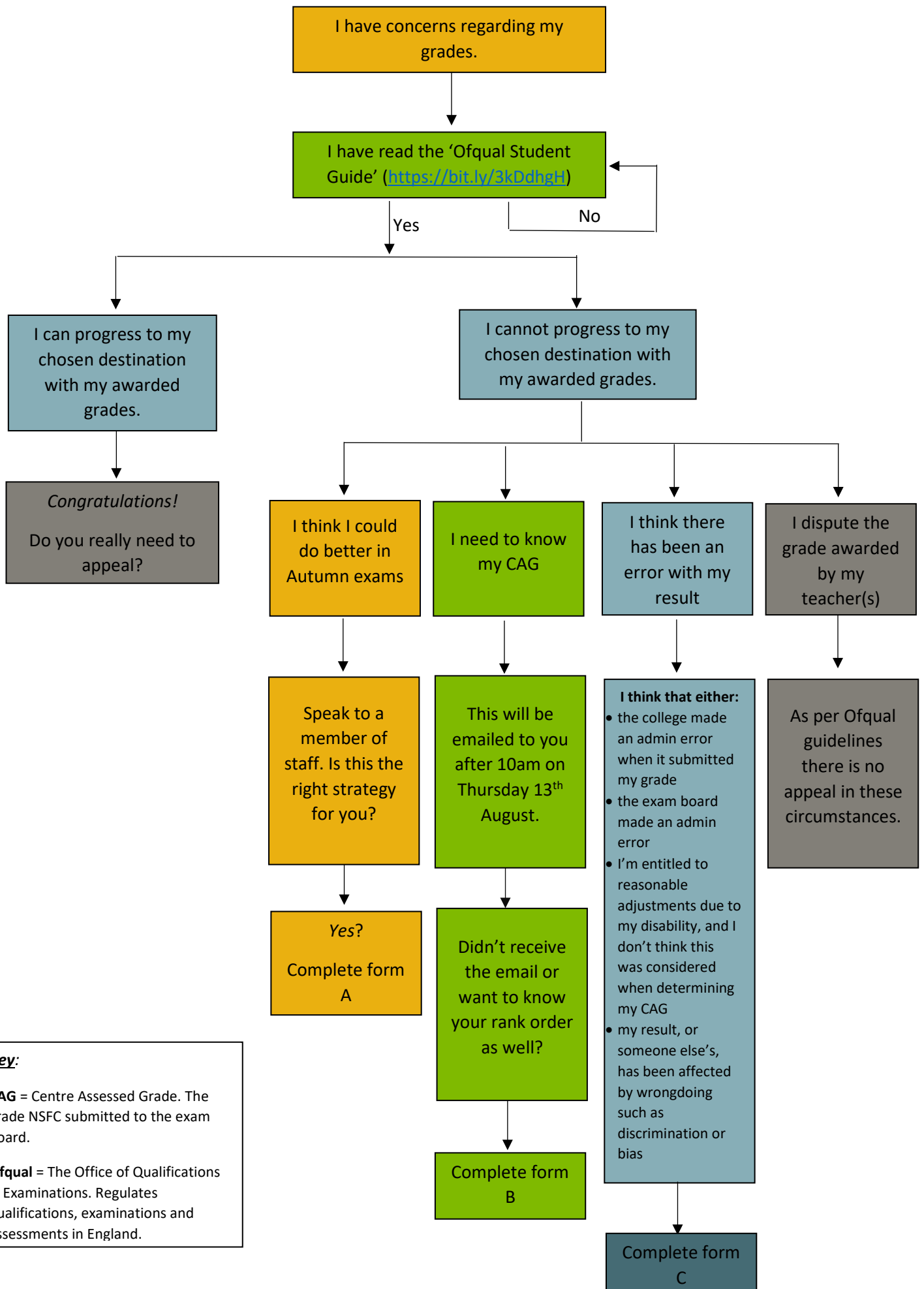
If you are unhappy with the decision of the college you can submit a written complaint following the college complaints procedure which is available on the college website <https://www.newcastlesixthformcollege.ac.uk/the-college/policies-and-information/>

All forms are available on the college website:

<https://www.newcastlesixthformcollege.ac.uk/the-college/policies-and-information/>

UPDATE ON MOCK EXAMINATIONS

On 12th August the Department for Education stated that students could appeal to have their mock results awarded instead of their calculated grade. <https://bit.ly/2XOyJFB> Ofqual have stated that guidance on “what standards of evidence will be required for the appeal” will be provided next week. <https://bit.ly/30QHPDg> At NSFC we conduct exam condition ‘mocks’ regularly throughout the year through formal assessments and will seek clarity on what can be submitted as “valid mock results” when the Ofqual guidance is published. We will contact all students with updated information on this next week and will be unable to process any requests for appeals for mock results or requests for mock result information before this point.



Key:

CAG = Centre Assessed Grade. The grade NSFC submitted to the exam board.

Ofqual = The Office of Qualifications & Examinations. Regulates qualifications, examinations and assessments in England.